

APPENDIX B: Wellbeing, Prevention and Early Help Service (WPEHS)

National Guidance

Children Centres

The Local Authority has a duty, under the Childcare Act 2006 and the statutory guidance for children's centres, to secure sufficient children's centres which are accessible to all families with young children, and targeted evidence based interventions for those families in greatest need of support.

The statutory guidance defines that Local Authorities should ensure that children's centres and their services are within reasonable reach of all families with young children in urban and rural areas taking into account distance and availability of transport.

Children's centres are subject to Ofsted inspections with the overall judgement considering how the legal requirement in making sufficient early childhood services available in its defined reach area including the activities that it offers on site.

A review of the national guidance and the statutory Children Centres Ofsted Inspection Framework is being undertaken which is expected to be completed and launched in summer 2016. This may well have implications in how the children centre offer is delivered and inspected.

Young People Services

As defined within the Education and Inspections Act 2006, a local education authority in England must, so far as reasonably practicable, secure for qualifying young persons in the authority's area access to sufficient educational and recreational leisure-time activities which are for the improvement of their well-being, and sufficient facilities for such activities.

It is therefore local authorities' duty to secure, so far as reasonably practicable, equality of access for all young people to the positive, preventative and early help they need to improve their well-being.

Wellbeing, Prevention & Early Help Service Specific Principles

We are proposing to change how we deliver services for children and families as we establish a Wellbeing, Prevention and Early Help Service (WPEHS) for 0 to 19 year olds (age up to 25yrs for SEND).

The WPEH transformation proposals closely align to the Property Strategy in meeting the aims of the draft Corporate Strategy, and there have been a number of key principles applied by WPEH to inform the identification of buildings proposed to deliver County Council services:

- WPEHS will be delivered from Neighbourhood Centres that will provide the key points of direct access to enable communities to use facilities and access services to meet their needs.

- There will be good access and sufficient neutrality to ensure diverse communities will use the facilities.
- They will need to ensure access by families within the area taking into consideration both urban clusters and rural communities.
- Provide sufficient reach for the service across communities of greatest need (Department for Education defined children's centres)
- The distribution of the total WPEHS resources, in each locality will be denoted by a varied scope and scale of provision (core and enhanced delivery offers) subject to the needs of communities.
- The deployment of resources will be an appropriate blend according to the needs of each neighbourhood. Use of Neighbourhood Centres to locate front facing WPEHS will be flexible, requiring multi-purpose buildings which are able to accommodate a range of delivery services that will meet the diverse needs of our children, young people and families
- The service will be co-located wherever possible with aligned services for the benefit of service users e.g. midwives, health visitors, early year's childcare and support services for children and young people.
- Where appropriate, Neighbourhood Centres will be fitted/equipped with service specific facilities which add value to service delivery, including:
 - Access to an appropriate mix of discrete spaces for working one to one and for work with smaller and larger groups.
 - Facilities for some on site activities to support early childhood services.
 - Secure pathways for safe access and egress
 - Clinical consultation rooms
 - Multi Use Games Area (on-site or nearby access) where targeted youth provision is delivered and access to safe and contained outdoor space for children's play.
 - Access to kitchen facilities for group based activity.

Wellbeing Prevention and Early Help Strategy (Phase 1 Consultation)

The proposed staffing structure for WPEH has been subject to an initial phase of consultation in February 2016. The consultation received 115 individual responses from staff, comprising over 370 individual commentary areas. In addition over 800 individual commentary areas were fed back from staff and stakeholders with regard to proposals on the service offer. Detailed analysis of the feedback will be reflected in the final service proposals when published.

The implications of staff and stakeholder feedback regarding the proposed staff structure for WPEHS have been considered and the proposal refined and it is anticipated that the next stage of details regarding staffing arrangements for WPEHS (including updated service narrative, updated structure proposals, list of posts and principles on populating the structure) will be published for further consultation by early July 2016 as previously indicated.

Impact of property proposals on existing service delivery outlets for WPEHS

The totality of resources that will be available to the new service, have now been mapped, and the Property Strategy proposals indicate that the WPEHS service will

be delivered in the future through 72 Neighbourhood Centres. There is also likely to be some limited use of other Neighbourhood Centre venues for outreach purposes.

The proposals support on site management and supervision in order to embed and support the change in delivery but also to safely manage risk factors structured around WPEHS proposed five cluster footprints;

- Lancaster, Fylde & Wyre
- Preston
- Chorley, South Ribble and West Lancashire
- Hyndburn, Ribble Valley and Rossendale
- Burnley & Pendle

The proposal will accommodate the service to operate within a revised budget of £17.2m.

This now offers the opportunity for WPEHS to engage with key partners to discuss possible implications, and assess the future proposed distribution of resources including staffing across all Neighbourhood Centres to ensure that the correct blend of access and needs are being addressed.

An exercise is currently being undertaken to identify the required distribution of staffing resources needed to deliver the proposed WPEHS offer across the proposed neighbourhood areas. This exercise takes into account the following:

- the proposed service specification for WPEHS delivery which identifies the enhanced/core group delivery offer combinations for a given area
- a resource allocation proposal using a calculating formula which takes account of a wide range of key indicators of need/vulnerability and socio-economic deprivation in each area.

The table on the next page illustrates how this formula allocates the total resource available across the proposed neighbourhood areas and will be used to inform the refined staffing structure which will be published as part of the WPEH Phase 2 consultation and may be amended further dependent on the feedback submitted during this phase of consultation.

WPEHS Resource allocation per area. Based on staff structure proposal/service model subject to consultation 9th Feb–21st March 2016

	Senior leadership		Locality based							Centrally based			
	Head of Service	Senior Management	Operational Management	Frontline Delivery (grades 4/3 apportioned by group work specification)				Technical/ Specialist & Business Support			Technical/Specialist & Business Support		
	Grade 14	Grade 12	Grade 10	Grade 8	Grade 6	Grade 4	Grade 3	Grade 8	Grade 6	Grade 3	Grade 8	Grade 6	Grade 3
Lancaster			1fte	7fte	22fte	12.8fte	4.3fte		1fte	1fte			
Wyre			1fte	5fte	17fte	11.2fte	3.6fte		1fte	1fte			
Fylde			1fte	4fte	14fte	6fte	1.5fte		1fte	1fte			
Locality wide			2fte					1fte	1fte				
Locality Subtotal		1fte	5fte	16fte	53fte	30fte	9.4fte		4fte				
Preston			1fte	9fte	28fte	16.2fte	5.7fte		1fte	1fte			
Locality wide			2fte					1fte	1fte				
Locality Subtotal		1fte	3fte	9fte	28fte	16.2fte	5.7fte		2fte				
Chorley			1fte	6fte	18fte	9.4fte	2.9fte		1fte	1fte			
South Ribble			1fte	5fte	15fte	9.4fte	2.9fte		1fte	1fte			
West Lancs			1fte	7fte	21fte	9.4fte	2.9fte		1fte	1fte			
Locality wide			2fte					1fte	1fte				
Locality Subtotal		1fte	5fte	18fte	54fte	28.2fte	8.7fte		4fte				
Hyndburn			1fte	6fte	21fte	9.4fte	2.9fte		1fte	1fte			
Ribble Valley			1fte	4fte	14fte	6fte	1.5fte		1fte	1fte			
Rossendale			1fte	5fte	16fte	7.7fte	2.3fte		1fte	1fte			
Locality wide			2fte	1fte				1fte	1fte				
Locality Subtotal		1fte	5fte	15fte	51fte	23.1fte	6.7fte		4fte				
Burnley			1fte	7fte	23fte	16.2fte	5.7fte		1fte	1fte			
Pendle			1fte	7fte	21fte	12.8fte	4.3fte		1fte	1fte			

Locality wide			3fte	1fte				1fte	1fte				
Locality Subtotal		1fte	5fte	14fte	44fte	29fte	10fte	5fte	3fte	12fte			
County Subtotal	1fte	5fte	23fte	72fte	230fte	126.5ft	40.5fte	5fte	17fte	12fte	2fte	1fte	1fte
County Total	536fte												